

Enjoy "Big Business" Phone Features for a Fraction of the Cost.

**Packet8 Virtual Office**

**Virtual Office grows with your business.**

When you need additional services or features, the Virtual Office business phone system is more than ready. Add phone extensions as new employees come on board or new capabilities as demands increase.

Spruce up your call center with the Packet8 Complete Contact Center, a hosted turnkey call center solution that uses your existing network to provide superior digital calling services and fully integrated features like:

- Skills-based routing and ACD queuing
- Multiple media touch points – Phone, Email, Chat, CRM, Fax and more
- Dial tone, advanced PBX features and call center functionality
- And much more – all from a single service provider

**Look for optional features to ensure your phone never stops ringing.**

For added calling convenience Packet8's offers low-cost Toll-free Numbers.

Improve the efficiency of your call management with the Switchboard Receptionist Console, a software application that provides your receptionist with a graphical overview of your organization's telecommunication activity.

**With Packet8 Virtual Office, you're dialed into the future.**

Packet8 is the leading name in Voice over Internet Protocol. With over twenty years of communications technology experience, including over 70 awarded U.S. patents, Virtual Office is centered on technology that's built to last.

"With Packet8's hosted PBX solution, we're able to quickly and easily extend the same high-level service to our clients and agents, regardless of their location."

- Justin Kirkeberg,  
Director of Operations and Recruiting  
Saffron Real Estate

"We save over \$2,400 a year with Packet8 Virtual Office, and can now connect all of our offices into one seamless phone system."

- Clay Carter & Mark McAdams,  
Partners, Carter Wealth Management

**Packet8**

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Business Phone System

Ready to really put the Web to work for your business? Move up to the cost and performance advantages of the Packet8 Virtual Office Business Phone System.

Virtual Office answers the call for your small or mid-sized company to save serious money on business phone service – all while delivering enterprise-class features to your fingertips.

This reliable, feature-packed service leverages our 20+ years of technology innovation to deliver an advanced telecommunications solution. The result is a full-function, hosted private branch exchange (PBX) system that lets you use your existing high speed Internet service to save even more money!

With Virtual Office, you get advanced features normally reserved for big businesses – while saving up to 90% off the start-up costs of traditional premise-based PBX systems and up to 50% or more off your monthly phone bill.



Model 6755i

## Find a perfect fit with Virtual Office calling plans.

Your business can choose from a variety of economically priced voice, video, mobile and fax calling plans, as well as hosted multimedia call center services.

### Popular plans include:

**Unlimited Extension** - Unlimited calling to the U.S., Canada and eight additional countries

**Metered Extension** - Lower-priced calling plan for employees who spend under 250 minutes per month on the phone

**Global Extension** - Unlimited domestic and international calling to over 40 popular locations in Europe, Asia, Latin America and the Middle East

**Fax Extension** - The industry's most reliable IP faxing solution based on the T.38 ITU standard

**Virtual Attendant** - Use in addition to your primary auto attendant or as a standalone service with as few as one unlimited extension

**Complete Contact Center** - Empower your small call center with advanced capabilities without the capital expenditures required by traditional solutions

## New multi-featured desktop IP phones.

Sleek and elegant, the new Packet8 675xi series IP Phones offer features such as:

- Full Duplex Speakerphone
- Intercom
- Up to 4 Call Appearance Lines with LEDs
- 4 Navigation Keys
- Up to 30 Programmable Keys with LEDs
- Up to 10 Predefined Hard Keys
- Large Graphical LCD Display
- Call and Message Waiting Indicator LED
- Corporate Directory
- Call Forward/Call Transfer/Call Waiting
- Caller ID
- 3-Way Conference
- Do Not Disturb (DND)
- Power over Ethernet (PoE) Ready

## Get down to business with advanced calling.

The Virtual Office solution delivers all the “big business” calling features you will likely ever need.

A good example is our 24/7 Auto-Attendant which answers calls to your business, then directs them to the right extension. You can record your own messages, or use the pre-set configurations.

And, when your team leaves the office, Virtual Office makes it easy for them to stay connected. With Follow Me-Find Me, calls are forwarded to alternate numbers such as a cell or home phone, until the person can be reached. And when someone is unavailable to take the call, our business-class voicemail system will reliably record all messages.

Even, when everyone is spread out across the country, or around the world, Virtual Office brings them together through easy conference calling. Simply use the included Conference Bridge to get everyone talking on the same call—all at no additional charge.

With Packet8 Virtual Office, any business can afford features like:

- Auto-Attendant
- Conference Bridge
- Extension Dialing
- Music/Message on Hold
- Voicemail to Email Notification
- Ring Groups
- Call Transfer
- Microsoft Outlook Integration
- Caller ID/Call Waiting
- Local Number Porting
- Online Account Management
- Salesforce.com Interface
- Desktop Videoconferencing with the Packet8 Tango Video Terminal Adapter™

## Enjoy flexibility, scalability, and geographic freedom.

Virtual Office makes it easy to get up-and-running, and to stay up-to-date whenever you need to add more phones or features.

To start, Virtual Office lets you choose your own Internet provider so you're not tied to one data network. Simply find the best solution for your business and connect all your remote employees under the same PBX – seamlessly. You'll also find that Virtual Office is a breeze to install, but if you prefer, we'll send out a professional installation team to assist you.

You can also choose Virtual Phone Numbers in any area code. These give you a local presence in the location(s) of your choice, and allow people there to make virtually free “local calls” to your business.

Plus, with our convenient Self Service Portal, it's quick and easy to make changes to phone features and services. Just log-in and modify the configuration on any of your extensions. And if questions ever arise, count on complete service and support from the Packet8 staff. We're always here to assist you and ensure your call quality and service exceed your expectations.



Keep your business in touch.  
Get in touch with Packet8 today.

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